



MISSION: INTEGRATION

HANFORD

MISSION

INTEGRATION

SOLUTIONS

NEWSLETTER



MISSION: COMMUNITY

Striving to make a positive impact and create a stronger, more vibrant community.

OCTOBER 2024

HANFORD MISSION
HMiS
INTEGRATION SOLUTIONS



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OFFICE OF THE PRESIDENT



Community is about more than just geography. It's about shared experiences, mutual support and a sense of belonging.

As the Site integrator, HMIS is an essential part of the Hanford community. Our commitment to collaboration, excellence and sustainability extends beyond our mission and into the lives of the people who call this region home.

We believe in the power of partnerships and the value of working together to achieve our shared goals. By aligning with DOE and fellow Hanford contractors, we are able to deliver the best possible services and contribute to the success of the One Hanford cleanup mission.

Beyond our work at Hanford, HMIS is dedicated to fostering meaningful and sustainable partnerships within our community. Through our volunteer efforts and our commitment to social responsibility, we strive to make a positive impact and create a stronger, more vibrant community for all.

The health and well-being of our community is essential to the success of Hanford and the people who work here. By supporting local initiatives and investing in our community, we are not only fulfilling our corporate responsibility but also creating a better future for ourselves and generations to come.

Let us continue to work together to build a stronger, more resilient community. Together, we will continue to make a difference!

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5 MINUTES WITH NICK THOMAS



In his off hours, Hanford Fire Chief Nick Thomas can usually be found coaching, watching college sports or traveling to four different states to visit his older children and parents. In addition to taking a walk to clear his thoughts when he's having a tough day, here's what else the youngest of nine shared with us:

1. What made you want to be a leader?

I think being a leader is a trait I've always had. In school, I was captain of the football team and track team, class president, then went into the military and was a leader, and then also in fire service. I like to make a difference. I think I was born as a leader.

2. Who is a mentor that has made an impact on you?

My father has been by far my biggest mentor. I saw him leading at his job and as a minister leading his congregation. My dad has always been the person I would talk to if I had questions about leadership, and I try to follow his leadership style.

3. What does this month's theme, *community*, mean to you?

Where I grew up, we lived on a street with about 15 kids all about the same age who did everything together. People came into our community and invited us to play football and sports. These men gave us skills and taught us how to be good people. As I grew older and went into the military, I wanted to make an impact in the community. I've always tried to

coach. Anywhere I was stationed, I mentored or coached a sport. I want to give back like guys did for me when I was growing up.

4. What song do you have to sing along with when you hear it?

If I'm at a sports event and I hear "Sweet Caroline", I'm going to sing that every time.

5. What's your bucket list travel location?

I traveled all over in the military, but I would like to visit all the U.S. national parks by RV.

6. What team do you root for?

I'm really big into college sports. College football - University of Tennessee Volunteers. Men's college basketball - University of Memphis Tigers. Women's college basketball - my daughter plays for University of Missouri at Kansas City. For professional sports, the Tampa Bay Buccaneers - I've liked them since I was a kid.

RAPID FIRE

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RECOGNITION



Volunteer of the Quarter

Contributor: Dustin Arbogast

The dedication of our HMIS Family volunteers is unmatched! So far this year, almost 170 HMIS employees and their loved ones have donated over 350 hours supporting local organizations like Second Harvest, the Red Cross, Junior Achievement and the One Hanford Earth Day event.

This quarter, we recognize Gabrielle Green, a telecom and security designer with the Central Engineering Support team. Gabby has been with the team for five years and continues to LOVE what she does.

Gabby says, "No matter what I'm working on or what project I'm in the middle of, there is always a problem to solve." Another thing Gabby enjoys is researching and using new technology that is always being developed. "Gotta stay up to date on new tech!"

When asked why she volunteers, Gabby attributed it to being the oldest sister. "Growing up I naturally took on the caregiver role with my siblings. While Mom was working, I made sure everyone was taken care of." Gabby explains that volunteering her time is a small act to help others and better the community.

When we asked Gabby what her favorite part about volunteering with HMIS is, without hesitation, she said, "THE PEOPLE! The HMIS Family volunteers are a great group, and they make volunteering an amazing experience for everyone."

To recognize our Volunteer of the Quarter, HMIS makes a \$250 donation to the non-profit 501(c)3 organization of their choice. Gabby has asked that this contribution go to Service Peace Warriors, an organization that helps bring service dogs and veterans together.

We are so proud of our HMIS Family and their commitment to serve our community. Thank you!



RECOGNITION



A Race to the Finish: Rodger Iverson

Contributor: Shyanne Palmus

The IRONMAN 70.3 (also known as a half-Ironman) is not for the faint of heart but is gaining popularity. For Rodger Iverson, finishing this year's IRONMAN 70.3 in Tri-Cities has been the latest in a decade-long line of Olympic and half-Ironman triathlons, half marathons, marathons, century rides (100-mile bike rides) and a full 140.6 IRONMAN race in 2018.

Rodger competed in his first Olympic and half-Ironman triathlon competitions in 2014, as part of Team in Training, which raises money for the Leukemia & Lymphoma Society. The completion of the full Ironman was a turning point, and with his eyes set on another full Ironman in 2020 he took a year off of competing to train. Unfortunately, it was cancelled due to COVID.

In 2021, Rodger moved from 21 years as a Hanford Patrol




Rodger finished the Tri-Cities IRONMAN 70.3 race in just over six hours.

Security Police Officer II to his new role as Hanford Guards Union Safety Representative. His exercise routine took a hit, and he stopped swimming and biking. That is, until the announcement that IRONMAN 70.3 was coming to the Tri-Cities.

"I felt guilty having put in thousands of miles of training here for other events, having a 'home-field' advantage, and really no excuse why not to, I had to sign up and try, right? Being six years older, slower, heavier... I started my training back at square one in January," said Rodger.

Rodger planned 36-weeks of training, but due to early winter months, he had just 24 weeks. He completed the race in 6:04:54, beating his training time of around 6.5 hours. He's already signed up for next year's event with a goal to finish in under six hours. And he quipped: "Will you be joining me to see what you can do? LET'S GO!!!"

 To submit an item for our Mission: Accomplished section, please email hmiscomm@rl.gov



Our EM&P team joined Lourdes Medical Center in an emergency drill, building connections across the community.



Jeni Copeland and Jonathan Ullman with the EM&P team acted as kidnappers in support of an Amber Alert drill to train hospital staff at Lourdes Medical Center.

MISSION: COMMUNITY

EM&P Supports Simulated Infant Abduction Drill

Contributor: Melissa Ver Steeg

Lourdes Medical Center contacted our Emergency Management & Preparedness team with a request to support an Amber Alert drill to train hospital staff to recognize the kidnapping of an infant. A hospital caring for our community's most vulnerable, the concern of activating this type of alert is extremely relevant. Jeni Copeland and Jonathan Ullman from our Exercise Coordination & Development team, being unfamiliar faces to hospital staff, were just the duo to assist.

Armed with CPR mannequins, the team set out, safely, to do their best to get out of the hospital. The "mom", another actor in the drill, frantically reported her baby was stolen, triggering the Amber Alert. The team tried several tactics to exit the hospital, from quickly sneaking past guards to acting extremely frustrated to convince guards of the need to exit. Hospital staff acted quickly and were unyielding in their questioning of why they needed to exit.

"It was fun to be on the acting side of the drill," shared Copeland. "In our field, we are always looking for good actors. The acting can make or break how the scenario

is portrayed to the players and can affect how staff responds during a drill."

Our team was impressed at how creative the hospital staff was at blocking exits, stairwells and other areas. It was apparent that a real perpetrator would not make it out of the hospital. Building relationships ahead of emergency situations was another key takeaway from the drill.

"Creating connections in the community and reinforcing the relationship between Hanford and offsite entities builds trust that can affect the response in a real emergency," explained Copeland.

MISSION: COMMUNITY



TEAM FOCUS: HMIS Communications

Contributor: Shane Edinger

They say we're often our own harshest critics, which is why it's tough to write about all the things we do in the Communications department here at HMIS. If you read this newsletter regularly, or even if this is your first issue, you have an idea about the impact of our work. When you scroll through the Mission Insight weekly newsletter or any sitewide general delivery message, you're also getting first-hand experience in the work of our small team (plus the support we receive from and provide to other members of the Chief of Staff team).

"If information needs to be shared, or a story needs to be told, we're the ones who get it done," shared Renee Brooks, HMIS Communications manager. "We do a lot of work to make sure HMIS employees and the larger One Hanford workforce stays well informed, but our favorite part of the job is sharing the milestones and accomplishments our HMIS teammates achieve every day."

Those achievements get highlighted here in this newsletter where our team works with subject matter experts to gather information and write each article. We're also responsible for the content that's posted on HMIS' social media accounts, like the popular employee



The HMIS Communications team (left to right): Shane Edinger, Shyanne Palmus, Renee Brooks, Erika Richardson (joining remotely), Melissa Ver Steeg and Dustin Arbogast.

focus features highlighting some of the amazing people who work here with us.

But wait, there's more... we also help the External Affairs team manage the Hanford Site social media accounts for DOE and serve as the gatekeeper and distributor for all those sitewide messages you see in your inbox.

Community relations is another big piece of what we do, whether it's organizing our volunteer teams to help local organizations like the Children's Reading Foundation, Mid-Columbia Meals on Wheels, 2nd Harvest and Bikes for Tikes, or sponsoring fundraising events for groups like Safe Harbor Support Center, the Boys & Girls Clubs of Benton and Franklin Counties and the Tri-Cities Cancer Center Foundation.

"Yeah, we're pretty busy and there never seems to be any real down time," Brooks laughed. "But we have a lot of fun, too."



ONE HANFORD

Robertson Visits Hanford Site

U.S. Department of Energy Office of Environmental Management Senior Advisor (EM-1) Candice Robertson recently made her first visit to the Hanford Site since her appointment to the role this summer. Robertson toured several facilities, including the Waste Treatment and Immobilization Plant and the Waste Encapsulation Storage Facility.

Robertson also visited with HMIS President Amy Basche outside the 200 West Pump and Treat Facility, where Basche shared an update on the construction progress for the nearby Central Plateau Water Treatment Facility and the adjacent 1.1-million-gallon water storage tank.



ONE HANFORD



Sign Shop Supports Newly Named Hanford Field Office

Our Sign Painting Services team worked diligently with the Department of Energy to update signage at the Stevens Center Complex in Richland, showcasing the newly named Hanford Field Office.

“We encountered a few hiccups along the way, but as usual the Sign Shop did a great job overcoming obstacles to pull this together,” shared Clint Donley, director of Maintenance Services. On Oct. 1 of this year, DOE’s Office of River Protection and Richland Operations Office combined under the new name to further reinforce the truly integrated approach to the One Hanford cleanup mission.





The Help Desk team played a vital role in the OneDrive migration, ensuring user issues were resolved quickly. (Left to right) Stephen Fanciullo, Erik Baker, Taylor Petty, Matt Eylar, Jeremy Brown, Robert Tapia, Albert Sandoval, Hector Zamarron, Estevan Cardoza, Courtney Morris, Daniel Bernal, Giles McGarry and Alexis Torres.

ONE HANFORD

IMS Team Completes OneDrive Migration

Contributor: Shane Edinger

A year-long project for our Information Management Services team is finally complete and paying dividends when it comes to reducing the storage load on HLAN's data servers and improving employee efficiency.

With help from critical subcontractor North Wind Solutions, the IMS team migrated the files of nearly 8,500 users off local servers and onto Microsoft's cloud-based OneDrive. The move reduced the on-premise storage footprint by 60 terabytes (TB), resulting

in a cost avoidance by eliminating the need to acquire additional storage servers over time.

The move also gives employees the ability to share, store and access files from any HLAN device with an internet connection, making it easy to work remotely or on the go. Each user also gets up to 1 TB of storage space, which is more than sufficient for most users' needs.

"The migrations went pretty smoothly," shared Marina Irving, the project manager with North Wind. "We spread it out over several months and the technical team completed the file transfers in the evenings and on weekends to minimize the impact on HLAN users and ensure the experience was as seamless as possible."

That technical team featured North Wind's David Thompson, who completed all the evening and weekend file migrations by himself.

If users did have an issue or concern, the Help Desk was ready and waiting to answer any questions and resolve any issues.

"When somebody had a problem, they didn't call us, they called the Help Desk," said Jon Rowley, a technical advisor with the IMS team. "They did a phenomenal job of solving people's issues and providing feedback to us to help fine-tune the process and reduce the number of issues as we moved forward."



More members of the Help Desk team! (Left to right) James Thompson, Ethan Householder, Derek Andrews, Joe Mitchem, Don Hollenback, Karen Ward, Bryce McGregor, Cesar Gutierrez, Ricky Rada-Burns, Cody Siefken, Abraham Torres, Michelle Scott and Marie Hohensee. Not pictured: Charles Kaneaster, Katie Collins, Adrianna Whitney, Dave Meigs, Zach Cuellar and Joe Oertel.



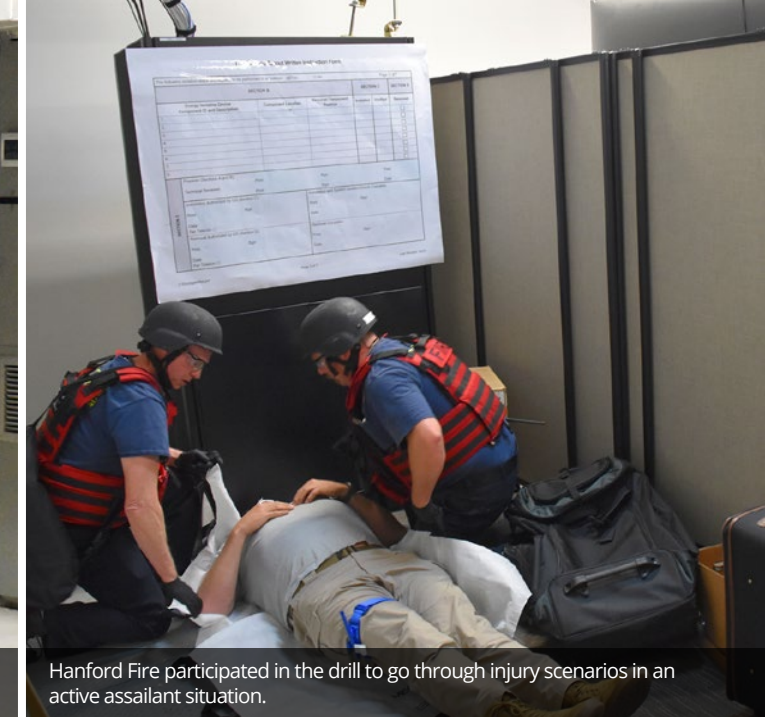
Before the active shooter training drill at the Hanford Site could begin, the surrounding area was prepped to ensure safety of participants and other workers.



Hanford Patrol officers prepare to enter the target building.



The drill's "shooter" is located in the building and placed into custody by Patrol officers, while remaining officers clear the building prior to EMS response.



Hanford Fire participated in the drill to go through injury scenarios in an active assailant situation.

ONE HANFORD

Hanford Patrol Hosts Active Shooter Training for PNNL

Contributor: Shyanne Palmus

Over 60 personnel from multiple agencies participated in an active shooter training drill, including staff from Hanford Patrol, Hanford Fire Department, Pacific Northwest National Laboratory (PNNL) Security, PNNL Security Operations Center, Patrol Operations Center, Emergency Preparedness and Emergency Management.

Hanford Patrol has been conducting active shooter trainings since 2002 and began cross-training with Hanford Fire in 2010. PNNL inquired this spring about engaging these expert resources, and the result was this multi-faceted drill that required months of planning.

"Each fiscal year, Patrol spends roughly one month conducting various active shooter training activities, recognizing that this type of possible mass-casualty incident is one of the bigger threats any large organization may face," said Paul Hughes, Hanford Patrol Deputy Chief of Operations Support and Training.

While these teams hope to never have to respond to an active shooter call, they know it's possible and they need to be properly trained and prepared.

In 2022 these trainings paid off, though it was thankfully a false alarm. A call came in that there was an active assailant on Site and over 100 local law enforcement officers, Hanford Patrol and Hanford Fire responded quickly to the scene. The response demonstrated seamless integration between agencies in the event of an emergency.

HMIS FAMILY



Meals on Wheels' Oktoberfest 5K

Our HMIS family supported the Mid-Columbia Meals on Wheels' Oktoberfest 5K event, which raised \$45,000 to help fight senior hunger. Huge shout out to Daniel Martinez, who placed third in the event, and thank you to everyone who participated!



HMIS FAMILY

Road Trip to Second Harvest

Several HMIS employees took time off for a road trip to Spokane to pack Bite2Go kits at Second Harvest! Second Harvest distributes 12,000 weekend food kits every week to food-insecure students across Eastern Washington, including 15 schools in the Tri-Cities. These employees (and a couple loved ones who live in Spokane) helped pack 3,680 Bite2Go kits!



COMMUNITY OUTREACH



Employees Maureen Gore and Todd Eckman attended the CBC Foundation Scholarship Breakfast and had the chance to meet several scholarship recipients.



The CBC Foundation's annual fundraiser raised more than \$177,000 to fund student scholarships. Attendees enjoyed a game-show themed evening and had the opportunity to hear from a scholarship recipient whose life path has changed dramatically since being awarded his first scholarship (he's now on his way to UW on a full-ride to complete his 4-year degree!)

Helping Hawks Soar

We have proudly supported the Columbia Basin College Foundation's scholarship program for many years, helping local students achieve their educational and professional goals – Go Hawks!

COMMUNITY OUTREACH



Women Helping Women...Helping Our Community

Contributor: Shyanne Palmus

Every October, the Women Helping Women Fund Tri-Cities hosts its huge fundraising event to support its mission of empowering women and children to create healthy families and a vibrant community. HMIS is a proud sponsor of this event, which is paid for entirely by donations and sponsorships. Plus, every dollar raised at the luncheon is awarded to a local non-profit agency through their grant program. Thank you to all our HMIS employees who were able to attend and support!



HANFORD MISSION INTEGRATION SOLUTIONS